

Real example: how I filled the PacificSource Medicaid provider validation form

Eric Richers, LPC, CADC III · CUTI LLC, Eugene, Oregon · solo telehealth counseling practice

Recreated from my own filing, redacted. Bracketed values are placeholders. Get the current blank form from PacificSource Community Solutions (sent by the contracting representative) at <https://pacificsource.com/providers>.

What to notice

The CCO side of PacificSource sends this early, before the panel application, and it is mostly directory data: what you treat, what languages you speak, whether you take new patients, and your hours. Mine is dated 04/17/2024, when I was still a registered associate.

The copy I kept has my own name misspelled in two places. The name has to match the license and the NPI record to the letter, and a form you fill at speed is where it drifts. Proofread the name before anything else.

The 24-hour coverage question expects a plan, not a phone number. My answer was that 911 and 988 are written into the consent form; that satisfied the reviewer.

Provider

Name	Eric Richers (spelled correctly here; it was not on my copy)
Credential	Registered Counselor Associate, CADC III (at the time)
NPI / Medicaid ID	[NPI] / [Medicaid ID]
Practice	CUTI LLC, [practice address], Eugene, OR
Accepting new patients?	Yes
Wheelchair accessible?	Yes
Languages	Spanish, German

Areas of interest

- | | |
|--|---|
| ☒ Addiction / substance use | ☒ LGBTQ+ |
| ☒ Serious and persistent mental illness (SPMI) | ☒ Corrections and prison re-entry |
| ☒ Trauma | ☒ Military and veterans |
| ☒ Borderline personality disorder | ☒ Neurodivergent adults |

Hours

Days	Hours
Monday, Tuesday, Wednesday, Saturday, Sunday	7 a.m. to 9 p.m.
Thursday, Friday	4 p.m. to 10 p.m.

24-hour coverage

How do members reach care after hours?	911 and 988 are provided in the consent form
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Attestation questions A through O

All answered No (sanctions, exclusions, license actions, convictions, and the rest).

Signature	[signature]
Date	04/17/2024